



PECHANGA INDIAN RESERVATION

Temecula Band of Luiseño Mission Indians

Post Office Box 1477 • Temecula, CA 92593
Telephone (951) 770-6000 Fax (951) 695-1778

JOB ANNOUNCEMENT

Administrative			
POSITION TITLE:	<u>Assistant I</u>	OPENING DATE:	<u>January 15, 2020</u>
CLASSIFICATION:	<u>Full-Time</u>	FILING DEADLINE:	<u>January 24, 2020</u>
STATUS:	<u>Non-Exempt</u>	DEPARTMENT:	<u>Silver Feathers</u>
RATE OF PAY:	<u>DOE</u>	SUPERVISOR:	<u>SF Administrator</u>

HIRING PREFERENCE POSITION CATEGORY:	B
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SUMMARY:

Provide administrative support and customer service by assisting Elder members with Silver Feathers services. Prepare, copy and mail outgoing flyers; and provide ongoing communication with members for seamless customer service.

ESSENTIAL DUTIES AND RESPONSIBILITIES:

- Provide administrative support to the Administrator.
- Answer incoming calls and field questions from members and visitors.
- Provide Elders excellent customer service.
- Manage and maintain files, email, voice and written correspondence to the membership.
- Distribute and prepare mail and packages for pickup by USPS, FedEx, UPS and other services as needed.
- Copy and process event and informational flyers for distribution.
- Coordinate, update and track events and travel for all activities for Silver Feathers.
- Assist with coordination of the Silver Feather membership reimbursement program.
- When needed, make deliveries or pick up food and supplies to support the Elders Program.
- Update and maintain membership data.
- Ensure knowledge of the Silver Feathers Bylaws and communicate, explain and discuss with the Silver Feathers membership.

QUALIFICATIONS, EDUCATION AND EXPERIENCE:

- High School diploma or GED equivalent **required**.
- Two (2) years of related experience in an office environment **required**.
- Proficiency **required** with Microsoft Office; MSWord, Excel, Publisher, PowerPoint and Outlook.
- Experience using postage, mail and folding machines preferred.
- **Must** possess a valid California driver's license and proof of insurance.
- Good interpersonal skills, tact, patience, flexibility, and ability to deal with change and maintain a professional demeanor at all times.

Hiring Preference: The Pechanga Tribal Government is an equal opportunity employer. Consistent with federal law, the Pechanga Band of Luiseno Indians applies Indian preference in employment. It is the policy of the Pechanga Tribal Government to give preference in hiring, promotions, and transfers into vacant positions to qualified applicants in the following order: 1) Pechanga Tribal Members; 2) Pechanga Tribal Member Spouses; 3) non-member American Indians. At-Will Employment: Employment with the Pechanga Tribal Government is at-will and can be terminated with or without cause, and with or without notice, at any time, either at the option of the employee or the Pechanga Tribal Government. Drug Testing: The Pechanga Tribal Government is a drug-free workplace. All employees are subject to drug testing. Background Investigation: All candidates and employees may be subject to a background investigation.

- Excellent communication and organizational skills required.
- Knowledge, interest, and experience working with seniors.
- Knowledge of office administration practices and procedures and customer service skills.

BENEFITS:

The Pechanga Band offers a comprehensive and competitive benefit package for all full-time employees. Benefits include the following:

- **Retirement** - 401(k) retirement plan with a generous employer match
- **Health & Wellness Coverage** - Medical, dental and vision coverage
- **Life and Long Term Disability** - \$25,000 employer paid life and Long Term Disability
- **Flexible Spending Accounts** – Healthcare and Dependent care reimbursement accounts
- **Supplemental Life and Accidental Death and Dismemberment (AD&D) Insurance**
- **Supplemental Coverage** – Disability, Accident, Cancer, Life, and Hospital Confinement
- **Legal Shield and Identity Shield**
- **Pet Insurance**
- **Education Reimbursement Opportunities** – For pre-approved specific, job related education
- **Employee Assistance Program (EAP)** – Face-to-face counseling, Legal assistance, Financial assistance, ID recovery, Tobacco cessation, Dependent care and Daily living resources, and Crisis consultation

COMPLETE JOB DESCRIPTION AND APPLICATIONS ARE AVAILABLE AT:
PECHANGA GOVERNMENT CENTER
12705 PECHANGA ROAD TEMECULA, CA 92592
WWW.PECHANGA-NSN.GOV

Send application and resume to:
Email: HR@PECHANGA-NSN.GOV
Fax: 951-587-2209

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